



Regional Campaign on Zero Tolerance for Violence Against Women and Girls

## Ostik.org

## Find Support Near You

Directory of Services Available for Victims and Survivors of Violence Against Women and Girls in Egypt





# No Matter your Situation ✓ Support is Available ✓

Stepping away from a violent environment or rehabilitating your life after a difficult ordeal can be challenging, but you don't have to go through this alone. Qualified support is available to help you heal and move forward

This leaflet lists all the helpful services, aids, and safe spaces accessible to victims and survivors of Violence Against Women and Girls across Egypt.

All you need to do is locate the service you need, and you will find a breakdown of all the corresponding providers around you.

The list of services include government facilities, NGOs, civil society organisations, and local initiatives, all ready to help.

If you would like to access a digital version of this leaflet, please visit **Ostik.org** and click on the Directory of Services in Egypt button in the main menu.

#### **About the Campaign**

In 2019 EuroMed Feminist Initiative launched a Regional Campaign on Zero Tolerance for Violence Against Women and Girls (VAWG) in the Southern Mediterranean with a consortium of member organizations: Algerian Women Claiming their Rights (FARD), in Algeria; Association for Appropriate Communication Techniques for Development (ACT) in Egypt; Arab Women Organization (AWO) in Jordan; Association Najdeh and Lebanese Women Democratic Gathering (RDFL) in Lebanon; Women's Action Union (UAF) in Morocco; Palestinian Federation of Women's Action Committees (PFWAC) and Palestinian Working Woman Society for Development (PWWSD) in Palestine; and Tunisian Women's Association for Research and Development (AFTURD) in Tunisia.

This campaign is part of a three-year regional project "Combating Violence Against Women in the Southern Mediterranean Region" funded by the European Union. It tackles national priorities while addressing shared regional challenges, such as legal discrimination against women, gender stereotypes, social tolerance for VAWG, impunity for perpetrators, victim-blaming, and inadequacy of protection mechanisms for victims of VAWG. It also provides women with an online platform ostik.org, where they can learn about selfempowerment and seek support providers in their area. This leaflet is a continuation of the campaign's vital efforts to support victims and survivors of VAWG.



### **✓** Summary ✓

Emergency Response and Safe Sheltering	4-6
Psychosocial Support and Counselling	7-9
Justice and Legal Aid	10-12
Healthcare	13-14
Financial Support and Economic Empowerment	14
Physical Abuse Support	15
Reporting Sexual Harassment	16

#### **✔** Emergency Response and Safe Sheltering **✔**

NAME OF SERVICE PROVIDER	REGIONS COVERED	CONTACT INFO	ADDRESS
National Council for Woman	All Governorates of Egypt	15115 0120557530 01007525600	11, Abd Al Razak Al Sanhouri, Makram Ebaid-Nasr City
GO		complain.office.2001@ gmail.com	
Harassment Hotline/ NCW	All Governorates of	080888388	11, Abd Al Razak Al Sanhouri ,Makram
GO	Egypt	complain.office.2001@ gmail.com	Ebaid-Nasr City
Metro Station Harassment Reporting Hotline	Cairo	16048	Cairo Governorate Office, Cairo
G0			
Child Hot Line - National Council for Childhood and Motherhood	All Governorates of Egypt	Hot line: 16000	Cornich el Nile - Maady near El Salam Hospital
GO			
Human Rights Sector in the Ministry of Interior	All Governorates of Egypt	01126977222 01126977333 01126977444 E.humanrightssector@	32, El Shaikh Rihan, Algazirah al Gadidah, Abdeen, Cairo
0.0		moi.gov.eg	
Family Consultation Hotline at NCCM	All Governorates of Egypt	16021	Cornich el Nile- Maady near El Salam Hospital, Cairo
GO			rroophat, oan o
Nazra for Feminist Studies	Cairo & Giza	01019110917 info@nazra.org	1 Latin America St. Garden City, Cairo
NG0		dianazi a.org	carden only, can o
Women's Shelter in Omar Ibn Abd El Aziz	Cairo	0224140400 01001486020	7, Asmaa Fahmi, Golf Land, Heliopolis, Cairo
CB0			

Women's Shelter in Mustafa Kamel CBO	Alexandria	032795022 / 16439	Women's Shelter, Alexandria
Women's Shelter in El Montazah & Harameen Association CBO	Alexandria	035234886 01227197802	Women's Shelter, Alexandria
Women's Shelter in El Hadqua Association CBO	Fayoum	0842070742 0100459883 01007812368	Women's Shelter, Fayoum
Women's Shelter in Maquosa Association CBO	Minia	0862137105 01126266963	Women's Shelter, Minia
Women's Shelter in Moasah Islamic Charity Association	Dakahlia	0502162014 01025830799 01002635610	Women's Shelter, Mansoura
Women's Shelter in Integrated Services for Women Center	Qualiobia	0133220585 01012058824	Women's Shelter, Qualiobia
Aman Association Women's Shelter CBO	Giza	01222666165 gizafpa@yahoo.com	6th of October city, Giza
Center for Egyptian Women's Legal Assistance Foundation NGO	Giza	0237010578 0237010882 0237010067 01122554516 nnashat.cewla@gmail. com	1 Abd Elhady Radi St, Boulaq Ad Dakrour, Giza
El Shehab Association NGO	Cairo	0127888462 01005231915 0224158398 alshehabcenter@ hotmail.com	3, Atef El Sadat St, Ezbet El Haggana, Nasr City, Cairo

Helwan Association for Community Development (Bashayer)	Helwan	0225560420 0227118491 bashayerhelwan@ yahoo.com	27 A, Tarek Ibn Ziad St., off Abdel Rahman St., behind Al Amal Hospital, Helwan
Women Enhancement and Development Organization ADEW  NGO	Cairo	0225322949 adew@adew.org	8, Mathaf El-Manial St, El -Manial, Cairo
Banaty Association CBO	Greater Cairo	0120 003 1800 banatelghad@hotmail. com info@banatifoundation. org	2 St. Services Area, Haram City, 6th of October,Giza
Hope Village Association NGO	All Governorates	023524563 / 023524905 023524670 / 023524228 0222732973 www.egyhopevillage. com	17, El Andalous Towers, Saeed Zakaria St., El Sefarat district, Nasr City, Cairo
Women and Development Association CBO	Alexandria	035566319 elmaraa_tanmya2000@ yahoo.com	1, 804 St. from Malak Hefny St., Seidy Bishr, Mawar Style Tower, Alexandria

### Psychosocial Support and Counselling

NAME OF SERVICE PROVIDER	REGIONS COVERED	CONTACT INFO	ADDRESS
Human Rights Sector in the Ministry of Interior	All Governorates of Egypt	01126977222 01126977333 01126977444 E.humanrightssector@	32, El Shaikh Rihan, Algazirah al Gadidah, Abdeen, Cairo
G0		moi.gov.eg	
Family Consultation Hotline at NCCM	All Governorates of Egypt	16021	Cornich el Nile- Maady near El Salam Hospital, Cairo
G0			riospitat, cano
Nazra for Feminist Studies	Cairo & Giza	01019110917	1 Latin America St. Garden City, Cairo
NGO		info@nazra.org	
Women's Shelter in Omar Ibn Abd El Aziz CBO	Cairo	02204140400 01001486020	7, Asmaa Fahmi, Golf Land, Heliopolis, Cairo
Women's Shelter in Mustafa Kamel CBO	Alexandria	032795022 / 16439	Woman's Shelter, Alexandria
Women's Shelter in El Montazah & Harameen Association  CB0	Alexandria	035234886 01227197802	Women's Shelter, Alexandria
Women's Shelter in El Hadqua Association  CBO	Fayoum	0842070742 0100459883 01007812368	Women's Shelter, Fayoum
Women's Shelter in Maquosa Association	Minia	0862137105 01126266963	Women's Shelter, Minia
CB0			

Women's Shelter in Moasah Islamic Charity Association	Dakahlia	0502162014 01025830799 01002635610	Women's Shelter, Mansoura
Women's Shelter in Integrated Services for Women Center CBO	Qualiobia	0133220585 01012058824	Women's Shelter, Qualiobia
Aman Association Women's Shelter CBO	Giza	01222666165 gizafpa@yahoo.com	6th of October city, Giza
Center for Egyptian Women's Legal Assistance Foundation NGO	Giza	0237010578 0237010882 0237010067 01122554516 nnashat.cewla@gmail.	1 Abd Elhady Radi St, Boulaq Ad Dakrour, Giza
El Shehab Association NGO	Cairo	com 0127888462 01005231915 0224158398 alshehabcenter@ hotmail.com	3, Atef El Sadat St., Ezbt El-haggana, Nasr City, cairo
Helwan Association for Community Development (Bashayer) CBO	Helwan	0225560420 0227118491 bashayerhelwan@ yahoo.com	27 A, Tarek Ibn Ziad St., off Abdel Rahman St., behind Al Amal Hospital, Helwan
Women Enhancement and Development Organization ADEW  NGO	Cairo	0225322949 adew@adew.org	8, Mathaf El-Manial St, El -Manial, Cairo
<b>Waei</b> NGO	Cairo	01008995878 01006823800 0225283952 mail@wa3y.org	23, 103 St, Maadi

Banaty Association CBO	Greater Cairo	0120 003 1800 banatelghad@hotmail. com info@banatifoundation. org	St. 2, Services Area, Haram City, 6th of October
Hope Village Association NGO	All Governorates	023524563 023524905 023524670 023524228 0222732973 www.egyhopevillage. com	17, El Andalous Towers, Said Zakaria St., El Sefarat district, Nasr City, Cairo
Women and Development Association CBO	Alexandria	035566319 elmaraa_tanmya2000@ yahoo.com	1, 804 St. from Malak Hefny St., Seidy Bishr, Mawar Style Tower, Alexandria
<b>Salah El Dein</b> CBO	Fayoum	1000350995 info@sacdaeg.org	Swaki Square, Fayoum
Better Life Association for Development & Training  CBO	Bani Suef	822348242 bladt_era@yahoo.com	157, Eslam St, from Ahmed Obraby St. Bani Suef
I'm The Egyptian Association for Development & Training  CBO	Qena	01004360885 096320397 info@anamasryqena. com	El Mohafza St. Qena

### ✓ Justice and Legal Aid ✓

NAME OF SERVICE PROVIDER	REGIONS COVERED	CONTACT INFO	ADDRESS
Harassment Hotline/ NCW	All Governorates of Egypt	080888388 complain.office.2001@	11, Abd Al Razak Al Sanhouri Makram Ebaid-Nasr City
G0		gmail.com	ŕ
Metro Station Harassment Reporting Hotline	Cairo	16048	Cairo Governorate Office, Cairo
G0			
Child Hot Line - National Council for Childhood and Motherhood	All Governorates of Egypt	Hot line: 16000	Cornich el Nile - Maady near el Salam Hospital
60			
Combating VAW Unit- Ministry of Interior	All Governorates of Egypt	01126977333 01126977444 01126977222 SGBVDepartment@	32, El Shaikh Rihan, Algazirah Al Gadidah, Abdeen, Cairo
GO		moi.gov.eg	
Human Rights Sector in the Ministry of Interior	All Governorates of Egypt	01126977222 01126977333 01126977444 E.humanrightssector@	32, El Shaikh Rihan, Algazirah Al Gadidah, Abdeen, Cairo
GO		moi.gov.eg	
Family Consultation Hotline at NCCM GO	All Governorates of Egypt	16021	Cornich el Nile - Maady near El Salam Hospital, Cairo
N 6 F 111			
Nazra for Feminist Studies	Cairo & Giza	01019110917 info@nazra.org	1, Latin America St. Garden City, Cairo
NGO		iiiioturiazra.org	

Center for Egyptian Women's Legal Assistance Foundation NGO	Giza	0237010578 0237010882 0237010067 01122554516 nnashat.cewla@gmail. com	1 Abd Elhady Radi St, Boulaq Ad Dakrour, Giza
		0222386730	
Female Lawyers Initiative	Cairo	Hebaadel80@gmail. com	26, Monhandsein Tow- ers, Ahmed Helmy St., Shubra, Cairo
NG0		egfemalelawyers@ gmail.com	
Helwan Association for Community Development (Bashayer)	Helwan	0225560420 0227118491 bashayerhelwan@ yahoo.com	27 A, Tarek Ibn Ziad St., off Abdel Rahman St., behind Al Amal Hospital, Helwan
Egyptian Center for Women's Rights NGO	Maadi	025282176 01099971723 0225282175 infor@ecwronline.org	Mohandsein Towers, Tower 2, 22nd floor, Zaharaa ElMaadi, Cairo
Women Enhancement and Development Organization ADEW  NGO	Cairo	0225322949 adew@adew.org	8, Mathaf El-Manial St, El -Manial, Cairo
Cairo Association for Development & Human Rights	Giza	01210009192 ccd.eg2010@gmail.com	334 Nile St., Kitkat, Giza
Bareek Association for Combating VAW	Cairo	0121730757 naglaa7733@yahoo.com	8, Ahmed Esmat St. Ain Shams, Cairo
Promissing Vocies Association	Imbaba	0111 149 0442 nfo@promising-voices.	Giza
CB0		org	

Egyptian Familiy Development Association NGO	Imbaba	0233125911 0233114713 infor@imprint-mov.org	37, El Salam St. Kitkat, Imbaba
Banaty Association CBO	Greater Cairo	0120 003 1800  banatelghad@hotmail. com info@banatifoundation. org	2 St. Services Area, Haram City, 6th of October,Giza
Women and Development Association CBO	Alexandria	035566319 elmaraa_tanmya2000@ yahoo.com	1, 804 St. from Malak Hefny St., Seidy Bishr, Mawar Style Tower, Alexandria
<b>Salah El Dein</b> CBO	Fayoum	01000350995 info@sacdaeg.org	Swaki Square, Fayoum
Better Life Association for Development & Training  CBO	Bani Suef	0822348242 bladt_era@yahoo.com	157, Eslam St, from Ahmed Obraby St. Bani Suef
I'm The Egyptian Association for Development & Training  CBO	Qena	01004360885 096320397 info@anamasryqena. com	El Mohafza St. Qena
Cairo Foundation for Development and Law CBO	Cairo	01210009192 01279177326 ccd.eg2010@gmail.com	Tag Ad Dewal, Imbaba, Giza

#### **✔** Healthcare **✔**

NAME OF SERVICE PROVIDER	REGIONS COVERED	CONTACT INFO	ADDRESS
The Forensic Medicine Authority- Ministry of Justice  GO	All Governorates of Egypt	023655391 0223655478 forensicmedicine@ yahoo.com-fm@jp.gov. eg	3 Beiram Eltunse St. Zenhom-Sayada Zain- ab - Cairo
Human Rights Sector in the Ministry of Interior	All Governorates of Egypt	01126977222 01126977333 01126977444 E.humanrightssector@ moi.gov.eg	32, El Shaikh Rihan, Algazirah Al Gadidah, Abdeen, Cairo
Family Consultation Hotline at NCCM	All Governorates of Egypt	16021	Cornich el Nile- Maady near El Salam Hospital, Cairo
El Shehab Association NGO	Cairo	0127888462 01005231915 0224158398 alshehabcenter@ hotmail.com	3, Atef El Sadat St, Ezbet El Haggana, Nasr City, Cairo
Helwan Association for Community Development (Bashayer)	Helwan	0225560420 0227118491 bashayerhelwan@ yahoo.com	27 A, Tarek Ibn Ziad St., off Abdel Rahman St., behind Al Amal Hospital, Helwan
NGOs' Coalition to Combat FGM NGO	All Governorates of Egypt	011112527503 fgm9ngo@gmail.com	First Settlement, Cairo

Hope Village Association NGO	All Governorates of Egypt	023524563 023524905 023524670 023524228 0222732973 www.egyhopevillage. com	17, El Andalous Towers, Saeed Zakaria St., El Sefarat district, Nasr City, Cairo
Women and Development Association CBO	Alexandria	035566319 elmaraa_tanmya2000@ yahoo.com	1, 804 St. from Malak Hefny St., Seidy Bishr, Mawar Style Tower, Alexandria

Financial Support and Economic Empowerment			
NAME OF SERVICE PROVIDER	REGIONS COVERED	CONTACT INFO	ADDRESS
Human Rights Sector in the Ministry of Interior	All Governorates of Egypt	01126977222 01126977333 01126977444 E.humanrightssector@ moi.gov.eg	32, El Shaikh Rihan, Algazirah Al Gadidah, Abdeen, Cairo
Family Consultation Hotline at NCCM	All Governorates of Egypt	16021	Cornich el Nile- Maady near El Salam Hospital, Cairo
Helwan Association for Community Development (Bashayer)	Helwan	0225560420 0227118491 bashayerhelwan@ yahoo.com	27 A, Tarek Ibn Ziad St., off Abdel Rahman St., behind Al Amal Hospital, Helwan
Women and Development Association CBO	Alexandria	035566319 elmaraa_tanmya2000@ yahoo.com	1, 804 St. from Malak Hefny St., Seidy Bishr, Mawar Style Tower, Alexandria

#### Physical Abuse Support NAME OF **REGIONS** CONTACT **ADDRESS SERVICE COVERED INFO PROVIDER Family Consultation** Cornich el Nile-Hotline at NCCM All Governorates 16021 Maady near El Salam of Egypt Hospital, Cairo GO 0237010578 Center for 0237010882 Egyptian Women's 0237010067 1 Abd Elhady Radi St, Legal Assistance Giza 01122554516 Boulag Ad Dakrour. Foundation Giza nnashat.cewla@gmail. NGO com 0127888462 El Shehab 01005231915 3, Atef El Sadat St, Ez-**Association** 0224158398 Cairo bet El Haggana, Nasr City, Cairo alshehabcenter@ NGO hotmail.com **Helwan Association** 0225560420 for Community 27 A, Tarek Ibn Ziad 0227118491 Development St., off Abdel Rahman Helwan St., behind Al Amal (Bashayer) bashayerhelwan@ Hospital, Helwan yahoo.com CRO Women and 1.804 St. from Malak 035566319 Development Hefny St., Seidy Bishr, **Association** Alexandria elmaraa tanmya2000@ Mawar Style Tower. Alexandria yahoo.com CBO

#### Reporting Sexual Harassment NAME OF **REGIONS** CONTACT **ADDRESS SERVICE COVERED INFO PROVIDER** 15115 (For victims above 18 years) Hotline numbers 16000 (For victims to report cases of under 18 years) All Governorates of harassment, rape, Egypt 01007525600 or domestic abuse, 01111755959 assault (Reporting through Whatsapp)

